



# Sailing with Confidence

## EXPLORE WITH PEACE OF MIND

The COVID-19 pandemic has prompted the need for new standards of health and safety across the polar expedition industry. To rise to this new benchmark, we are implementing a robust, tailor made COVID-19 response plan that leverages the Ocean Endeavour's best assets to ensure we operate safely and responsibly while continuing to deliver our travellers an exceptional expedition in Antarctica.

This document outlines our shipboard and pre-departure COVID-19 mitigation plan as developed in line with standards handed down from global health authorities. As the world navigates the final stages of the management of COVID-19 and world health bodies update their recommendations, we will continue to revise these measures to reflect the best management of health, safety and hygiene – as a result, our COVID-19 policies will continue to evolve.

Please contact your booking agent to ensure you have the most up to date information.

As always, our team is available to provide information and to answer your questions in the wake of COVID-19. We look forward to sailing to Antarctica with you and with the safety and confidence our guests have always enjoyed.





# OUR COVID-19

## Response Plan

Our plan to ensure a safe and healthy Antarctic experience covers all aspects of our operation from pre-embarkation travel to your expedition onboard the Ocean Endeavour. Spanning these, consultation from an experienced medical team in combination with industry-best practices ensures that we meet global standards for sanitisation and health risk mitigation.

While our ship-board policies and procedures are built from decades of ship-management experience across the Cruise Management International (CMI) fleet, we are also collaborating on an International Association of Antarctic Tour Operators (IAATO) – led discourse to standardise efforts across the polar expedition cruising industry while integrating findings into our own best practices.



### A CLEAN AND HEALTHY EXPEDITION VESSEL

In line with recommendations and protocols adopted from the Cruise Lines International Association (CLIA) and the World Health Organization (WHO), upgrades to sanitation and cleanliness on board the Ocean Endeavour will meet stringent new standards, including:

- Application of medical grade viricidal and sterilising agents to all cabins, public spaces and other high-risk areas.
- Enhanced restaurant cleanliness with all meals served a la carte or as a staffed or touchless service.
- Compulsory use of sanitising stations before entry to all ship common areas.
- Regular sanitisation of all expedition equipment including zodiacs, ski poles and kayak equipment.



### HEALTHY GUESTS, GUIDES AND CREW

Core to your experience aboard the Ocean Endeavour is the knowledge of our guides and crew who cumulatively boast hundreds of Antarctic expeditions. Building upon their expertise in this field both our guides and crew will be trained in COVID-19 prevention and outbreak protocols. A key initiative of our approach to COVID-19 mitigation is to ensure that our guests, guides and crew arrive to our vessel in good health and that this is monitored and sustained throughout their voyage.

This comprehensive plan encompasses:

#### 1. Pre-embarkation protocols

- Pre-departure health and hygiene protocols as mandated by our Operations team and informed by governing health and regulatory bodies.
- A requirement of all guests, guides and crew to produce at least one negative COVID-19 test result at time of embarkation.
- Declarations of travel and medical history for all guests, guides and crew prior to joining the vessel.

#### 2. On-Ship protocols

- Regular health checks for all guests, guides and crew.
- Maintenance of social distancing and a focus on small-group expedition operations utilising the Ocean Endeavour's spacious deck plan and large fleet of zodiacs.
- Expansion of our on-board medical team and facilities.



# WHY THE OCEAN ENDEAVOUR IS YOUR BEST CHOICE FOR A SAFE & HEALTHY POLAR EXPERIENCE

In addition to the experience of our guides and crew, the Ocean Endeavour as a vessel offers a suite of benefits that address the needs for a heightened sense of safety, health, hygiene and comfort when at sea in Antarctica.

The Ocean Endeavour was chosen for our operation as a ship that offers space as well as versatility in its deck plan of multiple lounges, outdoor spaces and dining areas. Coupled with its spacious expedition facilities and dual gangways, the Ocean Endeavour ethos of space and practicality built into every aspect of our operation, gives you the peace and confidence you deserve when sailing to the White Continent.



## INCREASED FLEXIBILITY FOR SOLO TRAVELLERS

Due to increased enquiry and in line with World Health Organisation's (WHO) recommendations for social distancing protocol, we have increased our number of solo-use cabins on the Ocean Endeavour, making solo travel to Antarctica more economically viable while also bolstering our social distancing measures and maximising health as well as the experience of all guests on our vessel.

Additionally, by utilising the Ocean Endeavour's emphasis on large internal spaces and cabin versatility, we are able to offer incredible flexibility and responsiveness to cabin change requests.



## SEVERAL DINING OPTIONS FOR SOCIAL DISTANCING AT MEALS

With the Ocean Endeavour's numerous dining and entertainment areas, our shipboard restaurant experience has been tailored to meet and exceed social distancing recommendations.

In addition to the ship's primary restaurant, our Aurora and Meridian lounges serve as perfect secondary spaces in which to dine with family and friends while our hotel team delivers a socially distanced breakfast, lunch and three course dinner service.



## LARGE PRIMARY DINING ROOM

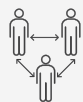
At approximately 200 m<sup>2</sup>, the Ocean Endeavour's main dining room is by nature an open plan and spacious on-board experience. High above the waterline and with large windows, it's a great place for a quiet dining experience with a view to the horizon.

With fewer than 200 guests, this dining room offers the ability for small-group experiences and an amended service to maximise social distancing.



## EXPANSIVE DECK SPACE

As a true expedition vessel, the Ocean Endeavour's decks were designed to maximise viewing experience for all guests on board. Further to the vessel's bow – its primary wildlife viewing area – the ship's port and starboard bridge wings and promenade deck mean you can find a sunny and secluded iceberg viewing spot at any time of the day.



## HALF THE GUESTS, DOUBLE THE SPACE

Built for 400 guests, the Ocean Endeavour's relative size and emphasis on public spaces becomes particularly enjoyable in its preferred expedition environment where only 200 passengers are brought on board.

This means, half the guests, double the space as well as more time with our expert guides and expedition team.



## LARGE FLEET OF ZODIACS

While the Ocean Endeavour's on-ship experience is built from the ground up for spacious design and to incorporate COVID-safe health protocols as well as a sense of solitude and unparalleled viewing, this doesn't end at the ship's gangway as we take the Antarctic sense of space off the ship and throughout our excursion operations.

With a large fleet of 22 zodiacs, including two large forward-facing watercrafts, our large team of boat drivers allows small groups to hit the water and venture onto the ice in smaller congregations. As well as a safer and healthier environment, this means more time with your expert drivers and guides, more time with just family and friends and a truer sense of genuine Antarctic adventure.



## NUMEROUS PUBLIC SPACES

In addition to the Ocean Endeavour's generous dining space, the ship's lounge and other common areas complement its spacious design while providing facilities and views for on board activities as well as down-time between excursions. While the Meridian Club, with its sweeping views and abundance of natural light, becomes a perfect area for our on-board wellness program, the Compass Lounge is a great spot to browse the ship's library and enjoy an espresso among the glacial views.



## LARGE MUDROOM AND DUEL GANGWAY FOR FAST DISEMBARKATION

As an ice-class rated, true expedition vessel, the Ocean Endeavour's mudroom becomes an invaluable tool in conducting our efficient and socially-distanced disembarkations. When arriving in scenic Paradise Bay or at historic Port Lockroy, our team of drivers will take to the water while we call you to the mudroom in groups "Amundsen", "Shackleton", "Mawson", "Hurley" and "Scott" where your expedition jacket and boots await in your personalised ship locker.